# Medical Home Its Impact in an Integrated Practice

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### Practice Care Processes key to Medical Home

#### Physician lead team with Practice Level Activities including:

- 1. Patient/family-centered care
  - flexible access options (ex. Electronic, home, nursing home)
  - patient and family input into practice (focus/advisory groups)
- 2. Population approach to care
  - HIT, planned care, protocols, registry
- 3. Coordination of care
  - defined, across organizations, enables
- 4. Integrated, community-based care
  - outreach, shared goals across org.
- 5. Quality care
  - continuous improvement

#### The Medical **Village Hospitals** Work Recreation **Multiple Education Specialists SUPPORTS FINANCE MEDICALHOME-**Family **Team** Insurance Friends **{PRIMARY DOCTOR** Disability Respite CARE COORDINATOR Advocacy Other} **On-Going Care Team Social Worker** Therapists OT/PT/SLP **AGENCIES HOME CARE** Clinics Equipment **Equipmen CMHI**

## Value to the Providers/Practice

- Practice roles more robust
- Ownership of patients every patient, every time
- Patient/family input
- Patient/family educated about roles of health care team
- Shared resources to care for patients
- Community connections

## Integrated Group Perspective

- Better Primary Care equals better quality outcomes
- Streamlined Referral processes
- Improved Continuity of Care-
  - Primary Care to Specialty back to Primary care
  - Ambulatory to Acute and back to Ambulatory

## The Medical Village is Value Added

Quality

Cost

Relationships