

FOR IMMEDIATE RELEASE
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**NH Citizens Health Initiative announces the
NH Multi-Stakeholder Patient-Centered Medical Home Participants**

Concord, NH—The New Hampshire Citizens Health Initiative announced today the practices selected for the NH Multi-Stakeholder Patient-Centered Medical Home Pilot Project. This two-year pilot represents collaboration among the NH Citizens Health Initiative medical home workgroup, the Center for Medical Home Improvement, the four private New Hampshire Health Plans: Anthem Blue Cross Blue Shield, CIGNA, Harvard Pilgrim Health Care, MVP Health Care, and NH Medicaid.

The patient-centered medical home concept re-centers health care on the patient's needs by providing primary, preventive, and chronic condition care that is personalized for each patient. It is widely agreed upon that recipients of primary care live longer, healthier lives, and that the primary care setting is the most cost-effective center of care. Patient-Centered Medical Home practices:

- Prospectively manage the health and chronic diseases of their patients;
- Employ quality-improving technologies such as electronic health records and electronic prescribing;
- Offer greater accessibility in the form of open scheduling, expanded hours and telephonic and email consultation;
- Coordinate care including tests, procedures and consultations across settings and clinicians;
- Educate and engage their patients in active self-management and in adopting healthier lifestyle practices.

The practices were selected through a competitive application process that established their advanced state of readiness as Medical Homes. They collectively see nearly 130,000 unique patients per year. The practices, listed in alphabetical order, are:

Practice Name	City/Town
Ammonoosuc Community Health Services	Littleton, Whitefield, Franconia, Warren and Woodsville
Cheshire Medical Center Dartmouth Hitchcock Keene	Keene
Concord Hospital Family Health Center	Concord
Derry Medical Center	Derry
Elliot Family Medicine at Bedford Commons	Bedford
Lamprey Health Care	Newmarket
Life Long Care	New London
Mid-State Health Center	Plymouth, Bristol
Westside Healthcare	Franklin

“We celebrate the transformational work of the nine pilot sites in improving quality and efficiency and truly taking on a leadership role not only in New Hampshire, but in the broader U.S. system. Medical Homes are central to overall health reform as a high performing primary care system is the building block for all health care”, said Ned Helms, Director, NH Citizens Health Initiative.

"Lamprey Health Care is pleased to participate in the Citizen's Health Initiative Medical Home Pilot, as it supports our commitment to providing patient-centered, quality medical care. As a community health center, we are dedicated to the implementation of best practices and improving access to quality care by removing barriers; the Medical Home Pilot is in direct alignment with those goals." Ann Peters, CEO, Lamprey Health Care.

“Elliot is happy to be participating in this pilot to develop the Medical Home model for our primary care offices,” said Doug Dean, President and CEO. “The multi-disciplinary approach, bringing the primary care doctor together with pharmacy, nursing, social work, clinical educators, specialty practices and others in a team approach is enhancing patient care in the office setting.” Dean states, “With our use of our electronic medical records and My E-Chart we have a way to communicate with our patients over the Internet to give them up-to-date information, set appointments, share test results and more.” Dean explained that he hopes Elliot will soon develop enhanced electronic capabilities including e-visits, group visits and education for our patients with chronic diseases to compliment the Medical Home experience.

The NH Citizens Health Initiative seeks to create a system of care that promotes health, where quality is assured and care is accessible, affordable, effective, and safe. For further information visit www.steppingupnh.org or contact Heather Staples, Consultant, NH Citizens Health Initiative at 491-2701.

The mission of the Center for Medical Home Improvement (CMHI), Crotched Mountain Foundation, is to promote high quality primary care in the Medical Home and secure health policy changes critical to the future of primary care. For further information visit www.medicalhomeimprovement.org or contact Jeanne W. McAllister, BSN, MS, MHA, Director, or W. Carl Cooley, MD, Medical Director, The Center for Medical Home Improvement at 228-8111.